



Terms and Conditions for the HRT Program Monthly Premium

Eligibility and Requirements

Eligibility for this **Premium** is contingent upon the completion of a medical evaluation and approval from one of our licensed providers. Patients must also complete necessary lab work prior to enrollment. The program is designed for individuals aged 18 and older.

Payment and Billing

- The low **Premium** fee of \$95 will be automatically charged to your preferred payment method each month on the same day you initially subscribed.
- You agree to provide accurate and complete payment information and to update this information as necessary to ensure successful transactions.

Subscription Benefits

By enrolling in the program, you will receive:

- Weekly check-ins with your medical provider or designated team member.
- Personalized adjustments to your therapy.
- Priority access to consultations, refills, and follow-up appointments.

Program Limitations and Exclusions

The **Premium** fee covers program consultations and virtual support but does not include the following:

- Laboratory tests or additional diagnostic procedures
- Medications beyond the standard program prescriptions
- In-person visits, which may incur separate charges
- Specialty treatments or therapies outside the scope of HRT optimization

Liability Disclaimer

By participating in the program, you agree to follow the medical advice provided by our team. The provider is not liable for any adverse effects resulting from misuse, non-compliance, or deviation from the prescribed treatment plan.

Emergency or Crisis Protocol

This program does not cover emergency care. In the event of a medical emergency, contact 911 or visit your nearest emergency department immediately. Our team is not equipped to handle urgent or life-threatening situations within the scope of the subscription.

Legal Jurisdiction

These terms and conditions are governed by the laws of the state of New Jersey. Any disputes arising from participation in this program shall be resolved within this legal framework.

Termination by Provider

We reserve the right to terminate your participation in the program at any time if deemed medically necessary or if you are non-compliant with the terms of the program. Non-compliance includes failure to follow medical advice, missed check-ins, or failure to complete required lab work.

Acknowledgment and Consent

By enrolling in the HRT Program, you acknowledge that you have read, understood, and agreed to these Terms and Conditions. Your continued participation indicates your consent to the program's policies and requirements.

Cancellation Policy

- You may cancel your **Premium** at any time by providing written notice at least 7 days before your next billing date to avoid being charged for the following month.
- Cancellations made within 7 days of the billing date will be processed for the next billing cycle, and you will still be charged for the current month.
- Once cancelled, you will no longer receive the program benefits after the final paid period.

Refund Policy

- No refunds will be issued for partial months or unused services within the **Premium** period.
- If you believe there has been an error in billing, you must notify our office within 14 days of the charge.

Modifications to the Program

We reserve the right to make changes to the **Premium** price, benefits, or terms of service. If any changes are made, we will notify you at least 30 days in advance. You will have the option to cancel your subscription before the changes take effect.

Medical Disclaimers

- The HRT Program is intended for patients under the care of our licensed medical professionals that DO NOT come every week.

All treatments, including medications, will be provided based on an individualized medical evaluation and labs.

- Results may vary, and continued participation in the program does not guarantee specific outcomes. Treatment plans are subject to change based on your health, medical needs and compliance.

Privacy Policy

All patient information is kept confidential in accordance with HIPAA regulations. Your personal and medical information will only be used for the purposes of providing care as part of this program.

Contact Information

For questions, concerns, or to cancel your **Premium**, please contact us at 973-377-6700 ext. 208